

Referral Services available for all DoD Personnel

One to One Briefing to include advice on:

- Adequacy standards checklist.
- Visit to property on request to resolve any discrepancies
- Your Rights and Obligations as a tenant
- Rent payment methods
- Landlord / Tenant liaison
- Understanding your Lease and Tenancy Deposit Scheme (UK Law)
- Pet registration and deposit procedures
- Assistance Request Program—Landlord / Tenant Disputes

Military Members.... Getting Started With Your House Search

- Assistance with Utility connections, best payment options, meter readings
- Assistance with Condition Inventory of your rental property
- Completion of Council Tax Exemption
- Repairing / Damage Obligations (UK Law)
- Furnishings Management Office (FMO) Appliance information
- ANY RENTAL PROPERTY LANDLORD / TENANT ISSUE

**So visit your REFERRAL
COUNSELORS to find your next home!**

**East Anglia Regional Housing Office
Building 429
RAF Lakenheath**



**Hours of Operation:
Mon, Wed, Thurs Friday 0730-1630
Tues 0930-1630**

**Contact Numbers:
RAF Lakenheath
DSN 226-2000, Comm. 01638-522000,
RAF Mildenhall
DSN 238-5234/2808, Comm. 01638-545234/2808**

**Welcome to the
East Anglia Regional
Housing Office**

**COMMUNITY HOUSING
REFERRAL COUNSELORS
CUSTOMER SERVICES**

**An Enhanced
Customer Service Program
to ensure your Off-Base move is
smooth and stress free**

