What is HOMES.mil?

Housing On-line Military Enterprise System is a public-facing IT system for community rental listings. This system is an OSD approved system and is supported by Enterprise Military Housing (eMH).

- HOMES.mil is used by all Branches of Service
- Provides visibility of community rentals for all Service Members worldwide
- Public Users can access HOMES.mil without an account and conduct searches; cannot select into a listing or contact the housing office without an account
- Services Members may create an account
- Property Managers may create an account
- HOMES.mil requires a valid password to establish an account IAW DOD Password Rules
- Passwords must be changed every 60 days
- An automated email is sent out once account is established

HOMES.mil provides Installation housing offices with a tool to enhance customer service and support for Service Members and Families in providing home-finding services

- Housing Offices can work closely with Property Managers to ensure listings are updated and reflects the most current rental information
- Housing Offices can help manage and provide oversight of all rental listings in the community

HOMES.mil provides Service Members and Families home-finding services

- Provides search features and display options that can will allow listings to be saved for future use
- Allows Service Members to compare up to 5 different properties at one time
- Provides Google maps to display closest listings to Service Member’s assigned installation and tools to make informed housing decisions

HOMES.mil Accounts

- Service Member Accounts
  - Service Member Account requires compliance with DoD Password policy
  - Service Member receives automatic welcome email to HOMES.mil once account is created
  - Service Member can then log into HOMES.mil; options to change installation and/or Update Account to add listing on “Landing Page” tab
- Property Managers Accounts
  - Property Manager Accounts require approval from local installation housing office
  - Property Manager accounts require at least one listing added before account can be approved

Support Available for HOMES.mil Users

- Contact Link – Available to all users; account not required
- Online form for requesting support
- No telephone support available from HOMES.mil