

Department of Defense civilians - contact your selecting official or personnel office for a sponsor. If you still do not receive a sponsor, contact the MacDill Civilian Personnel Office for assistance.

Temporary Quarters

Reservations can be made in advance by contacting the [MacDill Inn](#) at 813-828-4259 or DSN 312-968-4259. There are ten pet-friendly TLFs available for an additional fee. Upon arrival, if you are given a non-availability statement, the Lodging Office will provide you with a list of government contracted hotels. There are many affordable motels and hotels in the local area. For more information review the Temporary Lodging topic.

Relocation Assistance

There are a multitude of resources and services offered by the Airman and Family Readiness Center and other base agencies that will help you to make a smooth transition. The MPE will schedule newcomers for the mandatory Newcomers' Reception. The Reception is offered on the first Wednesday of every month for all newly assigned personnel and their families. Members and their families are welcomed by the Wing Commander and introduced to base agencies representatives.

The Loan Closet is stocked full of household items available for checkout until your own arrive. At the Airman and Family Readiness Center, newcomers can receive vouchers for up to 20 hours of free child care funded by the Air Force Aid Society. Spouse employment and education assistance is available for spouses seeking employment or continuing their education. The Discovery Center has computers with Internet access as well as a copier, fax, scanner. Budgeting assistance and the Air Force Aid Society are available for unexpected expenses due to PCS. For more detailed information, call the Airman and Family Readiness Center at 813-828-0145 DSN 312-968-0145.

Critical Installation Information

- Car insurance rates in this area tend to be higher than what most people are accustomed to. Be sure to check with your insurance company.
- May, June, July and August are extremely high PCS months for MacDill. It is very important that inbound personnel arriving during these months call the MacDill Traffic Management Flight in advance at 813-828-6722 or DSN 312-968-6722 or toll free 1-800-432-7131 to provide contact information.
- On-base child care through the Child Development Center usually has a waiting list for infants six months and older.
- Another major concern in Central Florida is HURRICANE SEASON, from June to November. Call ahead if you are arriving at MacDill and a hurricane is predicted to hit this area. Watch the Weather Channel and contact your sponsor as MacDill AFB may be evacuated and the surrounding roads will be congested with people leaving the area.
- Make it a practice to use sunscreen (especially children). Be alert for snakes and alligators when you walk in wooded or marshy areas.

Passports and Visas

Ensure member and/or dependents have the required passports and/or visa prior to final out-processing. Member and/or dependents are not allowed to final out-process without the required passports/visas in hand for themselves (if applicable) and/or dependents. Members electing the accompanied tour will not be permitted to out-process without having the required passports/visas in hand for themselves (if applicable) and/or dependents.

These actions are necessary to prevent unforeseen hardships to the military members and their families. Therefore, as a last reiteration, it is essential, members do not out-process without having the appropriate passports/visas for themselves (if applicable) and/or dependents.

Sponsorship

Settling into your new location and your new unit takes time. [MilitaryINSTALLATIONS](#) and [Plan My Move](#) are designed to assist you with information about your new location. Complementing Plan My Move and MilitaryINSTALLATIONS each of the military Services has a Sponsorship Program which is very helpful in providing new unit information. If you want to learn how to be a sponsor, you can take a short [training module](#) found on MilitaryINSTALLATIONS, or if you are a Sponsor, you can use the [eSponsorship Application & Training](#) a secure website designed to train you on your sponsorship duties and provide sample materials for your use when communicating with your newcomer.

The purpose of the Sponsorship program is to:

- Provide a sense of belonging
- Ease the transition for inbound service members or civilians and their family members
- Increase productivity
- Reduce culture shock
- Help newcomers make informed decisions
- Cultivate new friendships
- Improve morale

A sponsor is someone from your new unit who is assigned to assist you settling into your new location. You must request a sponsor through your unit. You can learn more about the sponsorship program and how to apply through your Relocation Assistance Program or the Family Center at your new installation.

Your Service will appoint your sponsor in writing. He/she will be the same or close to your rank and the same marital status, if at all possible. This person will be knowledgeable about the local community and the installation; available to assist you and your family for at least two weeks post arrival, and be someone who is positive and outgoing.

A sponsor's duties include:

- Contacting you and your family by letter of introduction or e-mail upon learning of your assignment to the installation.
- Following up with a personal phone call after contact has been made.
- Sending information about the installation/area which you may require, or putting you in touch with the resources on the web and at the installation that provide current, complete and up-to-date information such as those provide by the Relocation Program.
- Answering any questions which you or your family may have, or, again, providing the proper resources to answer those questions.
- Confirm transportation and lodging arrangements.
- Assisting with obtaining a Post Office Box for your mail.
- Meeting you and your family upon arrival.
- Accompanying you to your check in point for the unit.
- Introducing you to the Family Center and lending closet
- Providing essential service locations such as commissary, exchange, gas station, and bank.
- Being available when you arrive at your installation to meet you, show you around, and help you through in-processing.

If you have not been assigned a sponsor, or have not been contacted as of yet, request one by contacting your gaining command or unit. If after contacting your new command you find difficulties in obtaining a sponsor, contact your Relocation Assistance Personnel for additional help with your move.

Service specific processes for requesting a Sponsor include:

- **Army and Defense Logistics Agency:** AR 600-8-8 outlines procedures for DA Form 5434, Sponsorship Program Counseling and Information Sheet. Sponsorship is mandatory for first term Soldiers. All Soldiers, private through colonel (excluding those completing advanced individual training (AIT) and those PCSing to long term schools) and civilian employees through grade 15 may participate in the advance arrival sponsorship program. Reactionary Sponsorship is available for individuals arriving at an installation without a sponsor. Contact the gaining unit to request a sponsor.
- **Air Force:** Gaining Unit Commander Support Staff/Military Personnel Element will assign a sponsor upon receipt of assignment notice. Assigned sponsor will then make contact with the inbound member.

- **Navy:** OPNAV INSTRUCTION 1740.3C prescribes procedures regarding Command Sponsor and Indoctrination Programs. This Program is designed to facilitate the adaptation of Sailors and their families into new working and living environments, to minimize the anxiety associated with a Permanent Change of Station (PCS) move, and afford Sailors and their families the greatest opportunity for a successful and productive tour of duty.

Command sponsor and indoctrination responsibilities begin upon receipt of PCS orders and continue until the Sailor has become an integral part of the new command and is fully cognizant of all policies, programs, services, and responsibilities available through the command. Commanding Officers shall establish a Command Indoctrination Program to include the delivery of the Navy Pride and Professionalism training per this instruction. COs should ensure all incoming personnel receive command indoctrination training within 30 days of arrival or within 3 drill weekends.

Enclosures (1) and (2) of OPNAVINST 1740.3C outline responsibilities and provide guidance for these programs. Assistance to local commands regarding the Command Sponsor Program is through the Fleet and Family Support Center (FFSC) Relocation Assistance Program staff.

- **Marine Corps:** Gaining Unit Commander will assign a sponsor on request. Overseas commands should assign a sponsor automatically, however if one is not assigned, send a request to the gaining command. A sample request form is available on our website that can be filled out and sent to the gaining command. See the following [website](#).

Sponsors' responsibilities and abilities to be available will vary from installation to installation, depending upon the priority which the installation and unit commanders give to the program; however, the Services are making the Sponsorship program a priority as research has shown the many benefits of good sponsorship to service, family members and youth.

Youth Sponsorship

The Youth Sponsorship Program depends on the availability of youth who volunteer to become sponsors. The Youth Services topic should explain the Youth Sponsorship program at your new installation, but if it does not answer all of your questions, contact your Relocation Manager to inquire about the program and acquiring a youth sponsor.

age 16 and older. Registration can be accomplished at two locations on MacDill AFB: the 6TH Military Personnel Element ID card section Military Personnel Element (8011 Tampa Point Blvd, Bldg 373, and at the MacDill AFB Visitors Center located at the Main Gate 6801 S Dale Mabry Hwy.

All newly assigned member of the 6 AMW will attend the Newcomers' Reception within the first month of arriving. The Newcomers' Reception is on all in processing checklist and scheduled by the MPE. The Reception is held the first Wednesday of every month from 9:00 a.m. - 10:30 a.m. at the Airman & Family Readiness Center, 8105 Condor St. The Newcomers' Reception is open to all newcomers: military, DoD civilian, spouse and their family members; however, it a *mandatory formation* for all newly assigned military members.

New members being assigned to U.S. Special Operations Command (SOCOM)

SOCOM members should report to the Headquarters, Building 153, between 8:00 and 5:00 p.m., Monday through Friday, or call 813-826-4106 to begin your in processing. Visit [SOCOM Family Resource Guide](#).

New members being assigned to U.S. Central Command (CENTCOM)

CENTCOM members should contact the Personnel Services Division, CC-J1, Force Strenght Management Section at these numbers and visit [CENTCOM Welcome Guide](#):

- Army - 813-827-6921 DSN 651
- Air Force - 813-827-6611 DSN 651
- Navy - 813-827-6929 DSN 651
- Marine Corps - 813-827-6917 DSN 651

New members being assigned to Joint Communication System Element (JCSE)

Visit [JCSE Virtual Welcome Package](#) for in- processing checklist.

Sponsorship

Whether you are single or married make sure you request a sponsor if you don't already have one. Your sponsor will be able to tell you about your new unit, and give you a telephone number and address where he or she can be reached. You will receive a Welcome Package with information on housing, base facilities and programs, and the local community. Your sponsor will normally be at the airport to meet you and get you settled in during your first few days on station. Be sure and sign in at your unit's orderly room.

What to do if you get married enroute?

If you get married before you PCS, you **must** inform your commander and follow the procedures exactly as you are given them. The military **will not** pay you for travel and housing of your spouse if you do not follow the proper procedures.

Financial Assistance

Financial Assistance Services (Counseling and Workshops)

The MacDill Airman and Family Readiness Center's Personal Financial Management Program is ready to assist you with all your personal financial planning needs. Individual counseling, along with computer-generated spending/savings plans and the PowerPay debt repayment programs may be used to identify and compare alternate financial options is available at the Airman and Family Readiness Center by appointment for active duty, retired, guard and reserve and their family members.

Workshops/classes are available on, credit repair/management, insurance fundamentals, financial management for retiring and separating members, investment basics, Thrift Savings Plan, car buying, and Career Status Bonus. For a schedule of workshops/classes visit [A&FRC Calendar online](#) or by calling 813-828-0145.

Cost of Living

The cost of living varies depending on the area, but it falls within national averages

The Tampa Bay Area is the 19th largest metro area in the United States, the fourth largest in the Southeast.. The median age is 41 and nearly 20% of Tampa Bay's population is in the 18-34 age groups. The average household income is \$47,800.

Temporary Lodging Allowance (TLA)

TLA is used to partially reimburse a member for the more than normal expenses incurred during occupancy of temporary lodging and expenses of meals obtained as a direct result of use of temporary lodging Outside Continental United States (OCONUS). The OCONUS base handles the paperwork and processing of TLA.

Temporary Lodging Expenses (TLE)

TLE is intended to partially reimburse members for lodging and meal expenses when a member/dependent(s) occupy temporary quarters in CONUS in conjunction with a PCS.

Housing and Utility Costs

Rentals and property to purchase are both plentiful. Three-bedroom rentals start at about \$1300 and go up and purchase prices for three bedrooms range from \$175,000 or more. The median price for a new three bedroom home is \$235,000; however, housing prices can vary drastically. Utility costs will vary considerably throughout the year. The summers usually bring high electric bills.

Minimum Car Insurance Requirement

The minimum required insurance coverage is \$10,000 Personal Injury Protection (PIP) per person plus property damage/liability coverage in the minimum amount of \$10,000.

Emergency Assistance

The Air Force Aid Society/ Army Emergency Relief Society and Navy Marine Corps Relief are all official charities of the Department of Defense. All are private, non-profit organizations that promotes the military mission by providing worldwide emergency assistance, sponsoring education assistance programs, and offering a variety of base community enhancement programs that improve quality of life for Airmen and their families. The each relief society assists with rent, food, shelter, vehicle repairs including parts and labor; emergency travel for death or serious illness of immediate family members

Advance Pay

Advance pay is a "loan" on income not yet earned, and it must be paid back within 12 months. Although it seems like a good idea and you can afford it now, things could change during that year placing you in a financial bind. Before taking advance pay, carefully consider your spending plan (your Airman and Family Readiness Center is available for help with this) so you can determine if this new debt is your best option.

Emergency Assistance

Planning for Emergencies

Planning for your Permanent Change of Station(PCS) is critical. The more you know the easier it will be and the better prepared you are to deal with the unexpected. This is especially important while you and your family are traveling across country or around the world. Emergencies can happen even with the best of planning, and usually at the most inopportune time.

Important Documents/Hand Carry

Make sure you have all your important papers/documents with you (orders, passports, medical records, etc.). Consider scanning in all of your documents that you'll be hand carrying and copy to a USB drive. Add the phone numbers for your Commander, Orderly Room, your sponsor and lodging to your cell phone. These numbers can be invaluable in case of an emergency while in transit.

Air Force Aid Society

If you have an emergency contact the [MacDill Airman & Family Readiness Center emergency assistance](#) for guidance and possible emergency financial assistance. If you have a bona fide Red Cross verified emergency which requires you to take emergency leave, and you do not have the financial means to do so, the Air Force Aid Society/Army Emergency Relief and Navy/Marine Relief provides emergency financial assistance to individuals and families for airfare, POV travel expenses, etc., on a case-by-case basis.

The Relief Societies can also provide emergency financial assistance based upon need, through either loans or, when there is a particular hardship, grants.

Categories of financial assistance include:

- Basic living expenses (food, shelter, utilities)
- Medical not covered by TRICARE
- Dental not covered by TRICARE, Active Duty Family Member Dental Plan (FMDP)
- Funeral expenses
- Emergency transportation
- Essential car repairs
- Pay and allotment problems
- Disasters and assistance for widows, mothers and children

American Red Cross

The American Red Cross can also help in times of emergency. Quick communications with home about family emergencies is available 24 hours a day, 7 days a week, including verification of death or serious illness of immediate family, birth announcements to fathers deployed overseas, and health and welfare reports resulting from a lack of communication over a long period of time. The American Red Cross is always available for emergency assistance.

Salvation Army

The Salvation Army is another good source of information and assistance in an emergency. Contact the local telephone directory for the local for contact information.

Information and Referral

The Airman and Family Readiness Center can provide you with on-base and local area information. Contact the Tampa Bay Information Line - [211](#).

Legal Assistance

Legal Services

One of the primary responsibilities of the SJA is to provide legal advice to commanders regarding military justice implemented under the Uniform Code of Military Justice (UCMJ). The office also helps military members, retirees, and their family members with personal civil legal problems.

Eligibility for Services

Legal assistance is available to active duty personnel (including National Guard and Reservists on Title 10 status), their dependents, and retired military personnel, regardless of service branch or unit of assignment. Attorney-client confidentiality is strictly observed.

Types of Services

The legal office can provide assistance with:

- Power of Attorney
- Notary Service
- Basic Will
- Living Will
- Referrals for other legal matters
- Information on other legal matters (bankruptcy, soldiers/sailors relief act., etc.)

Household Goods Claims

All Household Goods Claims are now processed through the AF Claims Service Center (CSC).

To process a claim, please follow the following steps:

- File a 1840/1840R (Pink Form) with the Base Legal Office, Claims Division, Bldg 219, within 70 days from date of delivery.
- File a completed HHG claim within 2 years from date of delivery (from a Government computer) via the [Internet](#). For access on a non-Government computer, call 1-877-754-1212.

Instructions and paperwork are available [online](#)

Claims paperwork is available at the Base Legal Office and you can mail your completed paperwork to CSC. If you have any questions, you may call the CSC Helpdesk at DSN 312-986-8044 or 1-877-754-1212.

Legal assistance is available for families residing in the Brandon community at the MacDill Family Resource Center, Brandon that includes, but is not limited to, issues on separation/divorce, custody/guardianship, drafting of wills, Powers of Attorney, landlord/tenant disputes, notaries, and general non-commercial consumer law. Appointments are necessary.

Deployment Support

Family Deployment Support

The Airman and Family Readiness Center (A&FRC) and other base agencies, provide mobility and deployment assistance to members/families to meet pre-deployment, sustainment, and post-deployment challenges. Services and activities help prepare members/families to successfully manage separation and reintegration, increase individual and family morale and unit cohesion, and support operational readiness.

- Weekly (group/mass) Personal Preparedness Briefings and Reunion/Reintegration for all personnel tasked for TDYs or contingencies. Pre-deployment briefing is checklist item on the member's out-processing checklist. Individual short notice appointments are available.
- Deployment Support Groups for families are available through the member's Squadrons. Reunion/Reintegration briefing for members returning from a deployment are scheduled by their Unit Mobility Manager (UDM).

Family members who are relocating to the MacDill AFB and local area while their sponsor is deployed/TDY/or on a remote assignment are eligible to receive these, and many more services on base. All family members should check in with the A&FRC.

Key Spouse

Each unit also has a Key Spouse. Key Spouses are informal liaisons between unit spouses and leadership. They are trained volunteers that provide a vital link to families during deployments. Contact your unit or the A&FRC to get contact information for your squadron.

"Car Care Because We Care"

Voucher for a free oil change, oil filter change and safety inspection of the family vehicle. Program is designed to aid the military member in focusing on the mission by supporting his/her family. The program is paid for by the Air Force Aid Society.

"Give Parents a Break"

Provides several hours of free childcare a month at base facilities enabling the parent left behind to take a break from the children (or for the children to take a break from the parent). This is an opportunity for everyone to recharge and refocus. The program is paid for by the Air Force Aid Society.

Phone Home Program

Pre-paid phone cards are provided to members going TDY or deploying. The program is provided by generous donations from the Tampa Bay Community.

Morale Calls

Morale calls are authorized via the defense switching network (DSN). Morale calls can be originated here at home or at the deployed location. These calls are placed by calling the base operator. Some restrictions apply. Videophone calls can be made allowing for families or couples to see each other at a distance.

"Write from the Heart" or "Write Connection" Packets

These packets are given to the parent being deployed in order to facilitate letter writing and communication between families.

Children Deployment Line

A mocked deployment line is held annually. This event provides children a fun and hands on atmosphere that exposes them to some of the elements their parents experience when they deploy.

Financial

During the pre-deployment briefing members may obtain information and guidance on just about any financial issue;

budgeting, reading a Leave and Earning Statement, balancing a checkbook, consumer issues such as car buying and much, much more.

Heart Link

A program designed to introduce new spouses to the military lifestyle and is offered every other month. Spouses who have been married to the active duty member for less than 5 years are strongly encouraged to attend. Spouses may register by calling 813-828-0145.

Operation Storytime

Deploying members are video recorded reading a book of his/her choice to his/her child/children. The recordings are given to the member at the end of the reading. The DVD recording kept by the family provides connectivity and continuity for the member to participation in the daily routine of bedtime with the family.

Contact Information

DSN Dialing Instructions: When dialing a DSN number from U.S. installation to U.S. installation, it is unnecessary to dial the 312 area code. When dialing a DSN number to/from overseas locations, the DSN area code must be included.

6801 S. Dale Mabry Hwy
MacDill AFB, FL 33621- 5313
Phone 813-828-0137
Phone (DSN) 312- 968-0137
Fax 813-828-4502
Fax (DSN) 312-968-4502
[Email](#) | [Website](#) | [Website](#) | [Map](#)

Automotive Services

Firestone Auto Care/Shoppette
7105 Kingfisher St (Next to Burger King)
MacDill AFB, FL 33608
Phone 813-840-0640
Mon – Fri 7:00 a.m. -6:00 p.m.
Sat 7:00 a.m. – 6:00 p.m.
Sun 8:00 a.m. – 5:00 p.m.
[Website](#) | [Map](#)

Beauty/Barber Shops

Beauty Shop
3108 North Boundary Blvd.
MacDill AFB, FL 33608
Phone 813-840-0525
Fax 813-840-0527
Mon – Fri 9:00 a.m. – 6:00 p.m.
Sat 8:00 – 4:00 p.m.
Sun Federal Holidays - closed
[Website](#) | [Map](#)

Chapels

Chapel
2204 Administration Avenue
MacDill AFB, FL 33621
Phone 813-828-3621
Phone (DSN) 312-968-3621
Fax 813-828-4924
Fax (DSN) 312-968-4924
Office Hours:
Mon – Fri 7:30a.m. – 4:30 p.m.
Sat, Sun, Holidays – closed
[Email](#) | [Website](#) | [Map](#)

Child Development Centers

Child Development Center - 2
8600 Hangar Loop Dr, Bldg 395
MacDill AFB, FL 33621
Phone 813-828-2244
Phone (DSN) 312-968-2244
Fax 813-828-2797
Fax (DSN) 312-968-2797
Mon – Fri 6:30 a.m. – 6:00 p.m.
Sat and Sun - closed
[Email](#) | [Website](#) | [Map](#)

Adult Education Centers

Albert B. Arrighi Education Center and Base Library
8102 Condor Street
Building 252I
MacDill AFB, FL 33621
Phone 813-828-3115
Phone (DSN) 312-968-7863
Fax 813-828-7863
Mon, Wed, Thu and Fri 8:00 a.m. – 4:00 p.m.
Tue, 8:00 a.m. – 12:00 noon
[Email](#) | [Map](#)

Barracks/Single Service Member Housing

Housing Management Office
7520 Bayshore Blvd
MacDill AFB, FL 33621-5313
Phone 813-828-5404/3166
Phone (DSN) 312-968-5404/3166
Fax 813-828-2561
Fax (DSN) 312-968-2561
Mon – Fri 7:30 a.m. – 4:30 p.m.
[Email](#) | [Map](#)

Beneficiary Counseling Assistance Coordinators

Beneficiary Counseling Assistance Coordinator
TRICARE Service Center
3250 Zenke Avenue
MacDill AFB, FL 33621
Phone 813-827-9900, option 2
Phone (DSN) 312-651-9900
Fax 813-828-4280
Mon – Fri 7:30 a.m – 4:30 p.m.
[Email](#) | [Website](#) | [Map](#)

Child Development Centers

Child Development Center 1
8607 Hangar Loop Dr, Bldg 381
MacDill AFB, FL 33621
Phone 813-828-3332
Phone (DSN) 312-968-5195
Fax 813-828-7680
Mon – Fri 6:30 a.m. – 6:00 p.m.
Sat and Sun - closed
[Email](#) | [Website](#) | [Map](#)

Child and Youth Registration and Referral

Child Development Center
7813 Hangar Loop Drive
MacDill AFB, FL 33621
Phone 813-828-3332
Phone (DSN) 312-968-5195
Fax 813-828-7680
Fax (DSN) 312-968-7680
Mon – Fri 6:30 a.m. – 6:00p.m.
Sat and Sun - closed
[Email](#) | [Website](#) | [Map](#)

Citizenship and Immigration Services

U.S. Citizenship & Immigration Services (USCIS)
 4121 Southpoint Boulevard
 Jacksonville, FL 32216
 Phone 1-800-375-5283
[Website](#) | [Map](#)

Commissary/Shoppette

Commissary
 2908 North Boundary Blvd
 MacDill AFB, FL 33621
 Phone 813-828-3361
 Phone (DSN) 312- 968-3361
 Fax 813-828-4625
 Fax (DSN) 312-968-4625
 Sun – Sat 9:00 a.m. – 7:00 p.m.
 Early Bird Hours:
 Sat -Sun 8:30 a.m - 9:00 a.m.
 Mon - Fri 6:00 a.m. - 8:30 a.m.
[Email](#) | [Website](#) | [Map](#)

Deployment/Mobilization

Deployment Support
 1805 Condor Street
 Bldg 18
 6 FSS/FSFR
 MacDill AFB, FL 33621-5313
 Phone 813-828-1805
 Phone (DSN) 312-968-1805
 Fax 813-828-4502
 Mon, Tue, Wed 7:30 a.m. – 4:30 p.m.
 Thu 9:00 a.m. – 4:30 p.m.
 Sat, Sun, Holidays – closed
[Website](#) | [Map](#)

Enrollment/EFMP

SNAIC - EFMP Enrollment
 3250 Zenke Avenue
 Bldg 1078
 MacDill AFB, FL 33621
 Phone 813-827-9487
 Phone (DSN) 312-968-9487
 Fax 813-827-9399
 Mon – Fri 7:30 a.m. - 4:30 p.m.
 Sat and Sun - closed
[Email](#) | [Website](#) | [Map](#)

Exchange(s)

Base Exchange - Main Store
 3108 North Boundary Blvd
 MacDill AFB, FL 33608
 Phone 813-840-0511
 Fax 813 840-0527
 Mon – Sat 9:00 a.m. – 7:00 p.m.
 Sun 10:00 A.M. – 6:00 p.m.
[Email](#) | [Website](#) | [Map](#)

Civilian Personnel Office

Civilian Personnel Office
 8011 Tampa Point Boulevard
 MacDill AFB, FL 33621
 Phone 813-828-4286
 Phone (DSN) 312-968-4286
 Fax 813-828-2007
 Fax (DSN) 312-968-2007
 Mon – Fri 7:30 a.m. – 4:30 p.m.
 Sat, Sun, Holidays – Closed
[Email](#) | [Map](#)

Dental Clinics

Dental Clinic
 3250 Zenke Avenue
 MacDill AFB, FL 33621
 Phone 813-827-9400
 Phone (DSN) 312-651-9400
 Fax 813-828-8226
 Fax (DSN) 312-968-8226
 Mon - Fri 7:00 a.m. – 4:00 p.m.
 Sat, Sun, Holidays – closed
[Map](#)

Emergency Relief Services

Air Force Aid Society/AER/NMCRS
 8105 Condor Street, Bldg 18
 MacDill AFB, FL 33621
 Phone 813-828-2721
 Phone (DSN) 312-968-2721
 Fax 813-828-4502
 Fax (DSN) 312-968-4502
 Mon, Tue, Wed 7:30 a.m. – 4:30 p.m.
 Thu 9:00 am – 4:30 p.m.
 Sat, Sun, Holidays – closed
[Email](#) | [Website](#) | [Map](#)

Exceptional Family Member Program/Special Needs

Family Advocacy
 3250 Zenke Avenue
 MacDill AFB, FL 33621
 Phone 813-827-9172
 Phone (DSN) 312-651-9172
 Fax 813-827-6868
 Fax (DSN) 312-651-9194
 Mon – Fri 7:30 am - 4:30 pm
 Sat, Sun & Federal Holidays - closed
[Email](#) | [Map](#)

Family Advocacy Program

Family Advocacy
 3250 Zenke Avenue
 MacDill AFB, FL 33621
 Phone 813-827-9172
 Phone (DSN) 312-651-9172
 Fax 813-827-9194
 Fax (DSN) 312-651-9194
 Mon – Fri 7:30 a.m. – 4:30 p.m.
 Sat and Sun - closed
[Email](#) | [Map](#)

Family Center

Airman and Family Readiness Center
8105 Condor Street
Bldg. 18
6 FSS/FSFR
MacDill AFB, FL 33621-5313
Phone 813-828-0145 / 813-828-0139
Phone (DSN) 312-968-0145
Fax 813-828-4502
Mon, Tue, Wed 7:30 a.m. – 4:30 p.m.
Thu 9:00 a.m. – 4:30 p.m.
Sat, Sun, Holidays – closed
[Email](#) | [Website](#) | [Map](#)

Family Child Care/Child Development Homes

Family Child Care/Child Development Homes
8107 Condor Place
MacDill AFB, FL 33621
Phone 813-828-7760
Phone (DSN) 312-968-7760
Fax 813-828-8974
Fax (DSN) 312-968-8974
Mon – Fri 8:30 a.m. – 5:30 p.m.
Sat and Sun - closed
[Email](#) | [Website](#) | [Map](#)

Finance Office

Air Force Finance
2606 Brown Pelican Ave
MacDill AFB, FL 33621
Phone 813-828-5377/3376
Phone (DSN) 312-968-5377/3376
Mon – Fri 7:30 a.m. – 4:30 p.m.
Sat and Sun - closed
[Website](#) | [Map](#)

Finance Office

Navy Finance
2750 Southshore Avenue
MacDill AFB, FL 33621
Phone 813-486-0236
Fax 813-828-4124
Mon – Fri 9:00 a.m. – 4:00 p.m.
Sat ad Sun Closed
[Website](#) | [Map](#)

Financial Institutions

Armed Forces Bank, N.A.
MacDill AFB – BX Branch
3108 N Boundary Blvd.
MacDill AFB, FL 33608
Phone 813-840-8254
Fax 813-840-0925
Sun – Sat 9:00 a.m. – 7:00 p.m.
[Website](#) | [Map](#)

Gymnasiums/Fitness Centers

Fitness Center
8115 Cypress Stand St
MacDill AFB, FL 33621
Phone 813-828-4648
Phone (DSN) 312-968-4648
Fax 813- 828-3763
Fax (DSN) 312-968-3763
Mon – Fri 4:30 a.m. – 11:00 p.m.
Sat Sun & Holidays 6:00 a.m. – 6:00 p.m.
[Email](#) | [Website](#) | [Map](#)

Family Center

MacDill Family Resource Center, Brandon
710 Oakfield, Suite 153
Brandon, FL 33511
Phone 813-655-9281
Fax 813-655-3181
Mon – Fri 9:00 a.m. – 4:00 p.m.
Sat, Sun & Federal Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Family Support/EFMP

Airman and Family Readiness Center - EFMP Family Support
8105 Condor Street
Bldg. 18
6 FSS/FSFR
MacDill AFB, FL 33621-5313
Phone 813-828-0122
Phone (DSN) 312-968-0122
Fax 813-828-4502
Mon, Tue, Wed 7:30 a.m. – 4:30 p.m.
Thu 9:00 a.m. – 4:30 p.m.
Sat, Sun, Holidays – closed
[Email](#) | [Website](#) | [Map](#)

Finance Office

Army Finance
2709 Zemke Avenue
MacDill AFB, FL 33621
Phone 813-828-5318
Phone (DSN) 312-968-5318
Fax 813-828-7799
Mon – Fri 9:00 a.m. – 4:00 p.m.
Sat ad Sun Closed
[Website](#) | [Map](#)

Financial Institutions

Grow Financial Federal Credit Union
2418 Florida Keys Avenue
MacDill AFB, FL 33621
Phone 800-839-6328
Fax 813-832-2080
Mon – Fri 8:00 a.m. – 4:00 p.m.
[Website](#) | [Map](#)

Golf Courses

Outdoor Recreation
10303 Marina Bay Dr.
MacDill AFB, FL 33621
Phone 813-840-6919
Phone (DSN) 312-968-4982/4983
Fax 813-840-6918
Daily 7:00 a.m. until Sunset
[Website](#) | [Map](#)

Hospital/Medical Treatment Facility(s)

MacDill Medical Group
3250 Zenke Avenue
Bldg 1078
MacDill AFB, FL 33621
Phone 813-828-2273
Phone (DSN) 312-968-2273
Fax 813-827-9089
Mon – Fri 7:30 a.m. - 4:30 p.m.
Sat and Sun - closed
[Website](#) | [Map](#)

Hospital/Medical Treatment Facility(s)

Brandon Medical Clinic
 220 Grand Regency Boulevard
 Brandon, FL 33511
 Phone 813-828-2273
 Phone (DSN) 312-651-2273
 Fax 813-827-9776
 Fax (DSN) 312-651-9776
 Mon – Fri 7:30 a.m. – 4:30 p.m.
 Sat and Sun - closed
[Website](#) | [Map](#)

Household Goods/Transportation Office (outbound)

Traffic Management Flight
 2909 Night Hawk Pl
 MacDill AFB, FL 33621
 Phone 813-828-6722
 Phone (DSN) 312-968-6722
 Fax 813-828-6722
 Fax (DSN) 312-968-6722
 Mon – Fri 7:30 a.m. – 4:30 p.m.
 Sat and Sun - closed
[Email](#) | [Website](#) | [Map](#)

Housing Referral Office/Housing Privatization

Housing Office
 8414 Fortress Drive
 MacDill AFB, FL 33621
 Phone 813-828-5404
 Phone (DSN) 312-968-5404
 Fax 813- 828-2561
 Mon – Fri 7:30 a.m. – 4:30 p.m
 Sat and Sun - closed
 Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Information and Referral Services

Information & Referral, Family Skills
 8105 Condor Street, Bldg 18
 MacDill AFB, FL 33621
 Phone 813-828-0137
 Phone (DSN) 312-968-0137
 Fax 813-828-4502
 Fax (DSN) 312-968-4502
 Mon, Tue, Wed 7:30 a.m. – 4:30 p.m.
 Thu 9:00 am – 4:30 p.m.
 Sat, Sun, Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Library

Library
 8102 Condor Pl
 MacDill AFB, FL 33621
 Phone 813-828-3607
 Phone (DSN) 312-968-3607
 Fax 813-828-4416
 Fax (DSN) 312-968-4416
 Mon - Thur 9:00 a.m. – 8:00 p.m.
 Fri – Sat 9:00 a.m. – 5:00 p.m.
 Suns and Federal holidays - closed
[Email](#) | [Website](#) | [Map](#)

Household Goods/Transportation Office (inbound)

Traffic Management Flight
 2909 Night Hawk Pl
 MacDill AFB, FL 33621
 Phone 813-828-6722
 Phone (DSN) 312-968-6722
 Fax 813-828-6722
 Fax (DSN) 312-968-6722
 Mon – Fri 7:30 a.m. – 4:30 p.m.
 Sat and Sun - closed
[Email](#) | [Website](#) | [Map](#)

Housing Office/Government Housing

Housing Office on Base
 8414 Fortress Drive
 MacDill AFB, FL 33621
 Phone 813-840-2600
 Fax 813-840-8135
 Mon – Fri 7:30 a.m. – 4:30 p.m
[Website](#) | [Map](#)

ID/CAC Card Processing

DEERS Enrollment
 8011 Tampa Point Blvd
 MacDill AFB, FL 33621-5313
 Phone 813-828-2276/2278 / Appointments: 813-828-1988
 Phone (DSN) 312-968-2276/2278
 Fax 813-828-4349
 Fax (DSN) 312-968-4349
 Mon – Fri 7:30 a.m. – 3:30 p.m
 Sat and Sun - closed
[Email](#) | [Website](#) | [Website](#) | [Map](#)

Legal Services/JAG

Legal Services
 8208 Hangar Loop Dr.
 MacDill AFB, FL 33621
 Phone 813-828-4422
 Phone (DSN) 312-968-4422
 Mon – Fri 8:00 a.m.. – 4:00 p.m.
 Sat and Sun - closed
[Website](#) | [Map](#)

Loan Closet

Loan Locker
 8105 Condor Street
 MacDill AFB, FL 33621-5313
 Phone 813-828-3224
 Phone (DSN) 312-968-3224
 Fax 813-828-4502
 Fax (DSN) 312-968-4502
 Mon, Tue, Wed 7:30 a.m. – 4:30 p.m.
 Thu 9:00 a.m. – 4:30 p.m.
 Sat, Sun, Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Loan Closet

MacDill Family Resource Center, Brandon
710 Oakfield, Suite 153
Brandon, FL 33511
Phone 813-655-9281
Fax 813-655-3181
Mon – Fri 9:00 a.m. – 4:00 p.m.
Sat, Sun & Federal Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Military Clothing Sales

Military Clothing Sales Store
3108 North Boundary Boulevard
MacDill AFB, FL 33621
Phone 813-840-2375
Phone (DSN) 312-968-3005
Mon – Fri 9:00 a.m. – 6:00 p.m.
Sat 9:00 a.m. - 4:00 p.m.
Sun 11:00 a.m. - 4:00 p.m.
[Website](#) | [Map](#)

Non-appropriated Funds (NAF) Human Resources

NAF Human Resources
8011 Tampa Point Blvd, 3rd Floor
MacDill AFB, FL 33621
Phone 813-828-2911
Phone (DSN) 312-968-2911
Fax 813-828-5450
Mon – Fri 7:30 A.M. – 4:30 p.m.
Sat and Sun - closed
Holidays - closed
[Website](#) | [Website](#) | [Map](#)

Personnel Support Office

DEERS Enrollment
8011 Tampa Point Blvd
MacDill AFB, FL 33621-5313
Phone 813-828-2276/2278 / Appointments: 813-828-1988
Phone (DSN) 312-968-2276/2278
Fax 813-828-4349
Fax (DSN) 312-968-4349
Mon – Fri 7:30 a.m. – 3:30 p.m.
Sat and Sun - closed
[Email](#) | [Website](#) | [Website](#) | [Map](#)

Restaurants/Fast Food

Bayshore Club
2106 Florida Keys Ave
Bldg 396
MacDill AFB, FL 33621
Phone 813-837-1031
Fax 813-840-6903
Mon – Fri 11:00 a.m. – 1:30 p.m.
Fri & Sat 5:30 p.m. – 9:00 p.m.
Sun - closed
[Website](#) | [Map](#)

Restaurants/Fast Food

SeaScapes Beach Club
9951 Marina Bay Drive
Building 682
MacDill AFB, FL 33621
Phone 813-840-0772
Mon 11:00 a.m. - 2:00 p.m.
Tues - Fri 11:00 a.m. - 9:00 p.m.
[Website](#) | [Map](#)

MWR (Morale Welfare and Recreation)

Tickets & Tours
3108 North Boundary Blvd.
MacDill AFB, FL 33621
Phone 813-828-2478
Phone (DSN) 312-968-2478
Fax 813-828-8054
Fax (DSN) 312-968-8054
Mon - Fri 9:00 a.m. – 5:00 p.m.
Sat 10:00 a.m. - 3:00 p.m.
Sun & Holidays - closed
[Website](#) | [Website](#) | [Map](#)

New Parent Support Program

Family Advocacy - New Parent Support Program
3250 Zenke Avenue
MacDill AFB, FL 33621
Phone 813-827-9172
Phone (DSN) 312-651-9172
Fax 813-827-9194
Fax (DSN) 312-651-9194
Mon – Fri 7:30 a.m. – 4:30 p.m.
Sat and Sun - closed
[Email](#) | [Map](#)

Personal Financial Management Services

Personal Financial Management Program (PFMP)
8105 Condor Street, Bldg 18
MacDill AFB, FL 33621
Phone 813-828-0141
Phone (DSN) 312-968-0141
Fax 813 828-4502
Mon, Tue, Wed 7:30 a.m. – 4:30 p.m.
Thu 9:00 a.m. – 4:30 p.m.
Sat, Sun, Holidays – closed
[Email](#) | [Map](#)

Relocation Assistance Program

Airman and Family Readiness Center - Relocation
8105 Condor Street
MacDill AFB, FL 33621-5313
Phone 813-828-0137
Phone (DSN) 312-968-0137
Fax 813-828-4502
Fax (DSN) 312-968-4502
Mon, Tue, Wed 7:30 a.m. – 4:30 p.m.
Thu 9:00 a.m. – 4:30 p.m.
Sat, Sun, Holidays - closed
[Email](#) | [Map](#)

Restaurants/Fast Food

Enlisted Club/Surf's Edge
7315 Bayshore Blvd
MacDill AFB, FL 33621
Phone 813-840-6900
Mon & Thu 11:00 a.m. – 9:00 p.m.
Sun - Closed (open 12:00 p.m. – 9:00 p.m during
Football Season)
[Website](#) | [Map](#)

Retirement Services

Retirement Activities Office (RAO)
Military Retiree Activities Office - Army RSO
2912 N. Boundary Blvd, Bldg 925
MacDill AFB, FL 33621-5315
Phone 813-828-4555
Phone (DSN) 312-968-0163
Mon, Tue, Wed, Fri 7:30 a.m. – 4:30 p.m.
Thu 9:00 a.m. – 4:30 p.m.
[Website](#) | [Map](#)

School Age Care

Youth Center - School Age Care
 2410 Florida Keys Avenue
 MacDill AFB, FL 33621
 Phone 813-828-5971
 Phone (DSN) 312-968-5971
 Fax 813-828-8504
 Mon – Fri 6:30 a.m. – 8:00 am and
 2:30 p.m. – 6:00 p.m.
 Non School Days:
 Mon - Fri 6:30 am - 6:00 pm
 Sat, Sun & Federal Holiday - closed
[Email](#) | [Website](#) | [Map](#)

Spouse Education, Training and Careers

Transition Assistance Program - Spouse Education, Training
 and Careers
 8105 Condor Street, Bldg 18
 6 FSS/FSFR
 MacDill AFB, FL 33621-5313
 Phone 813-828-0142
 Phone (DSN) 312-968-0142
 Fax 813-828-4502
 Fax (DSN) 312-968-4502
 Mon, Tue, Wed 7:30 a.m. – 4:30 p.m.
 Thu 9:00 a.m. – 4:30 p.m.
 Sat, Sun, Holidays – closed
[Email](#) | [Website](#) | [Map](#)

Travel Office

Tickets & Tours
 3108 North Boundary Blvd.
 MacDill AFB, FL 33621
 Phone 813-828-2478
 Phone (DSN) 312-968-2478
 Fax 813-828-8054
 Fax (DSN) 312-968-8054
 Mon - Fri 9:00 a.m. – 5:00 p.m.
 Sat 10:00 a.m. - 3:00 p.m.
 Sun & Holidays - closed
[Website](#) | [Website](#) | [Map](#)

VA Facilities

James M Haley Veterans Hospital
 13000 Bruce B Downs Boulevard
 Tampa, FL 33612
 Phone 813-972-2000
 Fax 813-972-7673
 Open 24 Hours, 7 days a week
[Website](#) | [Map](#)

Victim Advocate Services

Victim Advocate
 9309 N Florida Avenue, #109
 Tampa, FL 33612
 Phone 813-935-2015 / 813-828-3322 (MacDill Security
 Forces)
 Hours 24/7
[Website](#) | [Map](#)

School Liaison Office/Community Schools

Airman & Family Readiness Center - School Liaison
 Office
 8105 Condor Street, Bldg 18
 MacDill AFB, FL 33621
 Phone 813-828-0146
 Phone (DSN) 312-968-0146
 Fax 813-828-4502
 Mon, Tue, Wed 7:30 a.m. – 4:30 p.m.
 Thu 9:00 a.m. – 4:30 p.m.
 Sat, Sun, Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Temporary Lodging/Billeting

Billeting/ Lodging Office
 8604 Hangar Loop Drive
 MacDill AFB, FL 33608
 Phone 813-828-4259 / 2638
 Phone (DSN) 312-968-4259/2638
 Fax (DSN) 312-968-2660
 Front desk open 24 hours
[Email](#) | [Website](#) | [Map](#)

VA Facilities

Bay Pines Healthcare System
 10000 Bay Pines Boulevard
 Bay Pines, 33744
 Phone 727-398-6661 / 888-820-0230
 Fax 727-398-9442
 Mon - Fri, 8:00 am - 4:30 pm
 Emergency Care: 24 hours a day, 7 days a week
[Website](#) | [Map](#)

Veterinary Services

MacDill Veterinary Clinic
 7804 Blackbird St
 MacDill AFB, FL 33621
 Phone 813-828-3558
 Phone (DSN) 312-968-3558
 Mon – Fri 8:00 a.m.- 4:00 p.m.
 Sat, Sun & Federal Holidays - closed
 Emergency Services are NOT available
[Website](#) | [Map](#)

Welcome/Visitors Center

Visitors Reception Center
 6801 S. Dale Mabry Hwy
 MacDill AFB, FL 33621-5313
 Phone 813-828-2737
 Phone (DSN) 312-968-2737
 Fax 813-828-2057
 Fax (DSN) 312-968-2057
 Mon – Sun 6:00 a.m.- 10:00 p.m.
 Federal Holidays - closed
[Map](#)

Women, Infants, and Children (WIC & WIC-O)

Kelton Health Care Clinic / WIC
4420 Montgomery Avenue
Tampa, FL , 33616
Phone 813-307-8074
Mon – Fri 7:30 a.m. – 5:00 p.m.
[Website](#) | [Map](#)

Youth Programs/Centers

Youth Center
7811 Hangar Loop Dr (Bldg 382)
MacDill AFB, FL 33621
Phone 813-828-7958
Phone (DSN) 312-968-7958
Fax 813-828-6961
Pre-Teen:
Mon – Fri 2:30 p.m. – 7:00 p.m.
Sat & Sun - closed
Teen:
Mon – Fri 2:30 p.m. – 8:00 p.m.
Sat & Sun - closed
[Email](#) | [Website](#) | [Map](#)

Major Units

927th ARW(Air Force Reserve)

Contact Information:
COM: 813-828-4917
DSN: 312-968-4917

6th Aerospace Medicine Squadron, Bioenvironmental Engineering(6 AMDS/SGPB)

Contact Information:
COM: 813-827-9570

6th Civil Engineering Squadron

Contact Information:
COM: 813-828-3577
DSN: 312-968-3577

6th Maint Operation Squadron

Contact Information:
COM: 813-828-8780
DSN: 312-968-8780
DSN FAX: 312-968-9324

6th Force Support Squadron

Contact Information:
COM: 813-828-4151
DSN: 312-968-4151

6th Communication Squadron

Contact Information:
COM: 813-828-3456
DSN: 312-968-3456
DSN FAX: 312-968-7777

6th Security Forces Squadron

Contact Information:
COM: 813-828-3691
DSN: 312-968-3691

6th Air Mobility Wing

Contact Information:
COM: 813-828-4361
DSN: 312-968-4361
DSN FAX: 312-968-3669

6th Comptroller Squadron

Contact Information:
COM: 813-828-3678
DSN: 312-968-3678

6th Operation Group

Contact Information:
COM: 813-828-2813
DSN: 312-968-2813

6th Operation Support Squadron

Contact Information:
COM: 813-828-9614
DSN: 312-968-9614

310th Airlift Squadron

Contact Information:
COM: 813-828-4100
DSN: 312-968-4100
DSN FAX: 312-968-4131

91st Air Refueling Squadron

Contact Information:
COM: 813-828-9010
DSN: 312-968-9010
DSN FAX: 312-968-9011

6th Maintenance Group

Contact Information:
COM: 813-828-2025
DSN: 312-968-2025
DSN FAX: 312-968-3762

6th Contracting Squadron

Contact Information:
COM: 813-828-6178
DSN: 312-968-6178

6th Aircraft Maint Squadron

Contact Information:
COM: 813-828-8160
DSN: 312-968-8160
DSN FAX: 312-968-8428

6th Maint Squadron

Contact Information:
COM: 813-828-9221
DSN: 312-968-9221

6th Mission Support Group

Contact Information:
COM: 813-828-4545
DSN: 312-968-4545
DSN FAX: 312-968-2370

6th Logistics Readiness Squadron

Contact Information:
COM: 813-828-1911
DSN: 312-968-1911

6th Medical Group

Contact Information:
COM: 813-828-9532
DSN: 312-968-9532
DSN FAX: 312-651-5388

6th Dental Squadron

Contact Information:
COM: 813-827-9552
DSN: 312-651-9552
DSN FAX: 312-651-9003

6th Medical Operations Squadron

Contact Information:
COM: 813-827-9541
DSN: 312-651-9541
DSN FAX: 312-651-3065

6th Medical Support Squadron

Contact Information:
COM: 813-827-9525
DSN: 312-651-9525
DSN FAX: 312-968-9098

USCENTCOM

Contact Information:
COM: 813-827-6617
DSN: 312-651-6617

45th Aeromedical Evacuation Squadron (Air Force Reserve)

Contact Information:
COM: 813-828-2912
DSN: 312-968-2912
DSN FAX: 312-968-3586

MARCENT

Contact Information:
COM: 813-827-7040
DSN: 312-968-7040

SOCCENT

Contact Information:
COM: 813-828-7424
DSN: 312-968-7424
DSN FAX: 312-968-6829

Joint Communication Support Element (JCSE)

Contact Information:
COM: 813-828-0785
DSN: 312-968-0785

290th Joint Communications Support Squadron (JCSS) (FL Air and Army National Guard)

Contact Information:
COM: 813-828-3272
DSN: 312-968-3272
DSN FAX: 312-968-4139